

Oggi Gelato Americas Cart Rental Terms & Conditions



1. CANCELLATION POLICY

- Cancellations made more than 7 days before the event are permitted but will forfeit the 30% deposit.
- No cancellations or refunds will be granted within 7 days of the scheduled event date.

2. LIABILITY & DAMAGES

Client agrees to be responsible for any damages caused to the gelato cart, serving equipment, or staff due to negligence, misconduct, or actions of attendees at the event.

3. WEATHER / FORCE MAJEURE

In the event of severe weather or circumstances beyond the control of either party (e.g., natural disasters, government restrictions), Oggi Gelato Americas reserves the right to reschedule or cancel service. In such cases your deposit will be returned.

4. CLIENT RESPONSIBILITIES

Client shall ensure:

- A safe, flat, accessible space for the cart
- Event access for staff at least 60 minutes prior to start time or at pre-agreed time if different than this
- Necessary permissions from the venue
- Electrical access if required (cart requires access to a single regular power outlet)

5. INSURANCE & LICENSING

Oggi Gelato Americas is fully licensed and insured. COIs and licenses can be provided upon request at least 72 hours in advance of the event.

6. ENTIRE AGREEMENT

This Agreement constitutes the full understanding between both parties. No oral modifications are valid unless confirmed in writing and signed by both parties.

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7. PRIVACY POLICY

Effective October 2025. Oggi Gelato (“we,” “our,” or “us”) values your privacy and is committed to protecting personal information collected through our website, online forms, and digital interactions. By using our site, you agree to the collection and use of information in accordance with this policy. We may collect details such as your name, contact information, and payment details when placing orders or joining our mailing list, as well as device, browser, and activity data through cookies, Google Analytics, and website pixels. This information is used to process orders, send promotional updates, improve site functionality, and analyze engagement. Cookies and tracking technologies may be used to enhance user experience and marketing performance. You can disable cookies through browser settings, though some features may not function properly. We may share limited information with trusted third-party service providers (payment processors, email platforms, analytics tools) necessary to operate our business. We do not sell or rent your data. Reasonable security measures are taken to protect information, though we cannot guarantee absolute protection. By continuing to use our website, you acknowledge and consent to this policy. Updates may occur periodically without notice; the latest version will always be available on this page. For questions regarding privacy or data use, contact massimo@oggigelato.com.